

# TOOL MANAGEMENT NEWS

An information guide about ITC's Tool Management products for manufacturing, their concepts and applications.

November Issue 1999

## ITC Updates Website

<http://www.itctoolman.com> - If you haven't been there before, this is ITC's Website address. It displays our general product brochure and introductory product information. It has E-mail ability so you can send a message to ITC direct from the website. The website offers access to more information about our tool management products and philosophies. ITC has added articles, price lists and brochures to the website. The information is downloaded as an Acrobat Reader PDF file.

To retrieve ITC Tool Management materials and information visit

<http://www.itctoolman.com>

### The following is a list of information you can download today.

**TLC Brochure** – Provides Description and Specifications about ITC and its TLC products – Toolware Deluxe, TLC Organizer, TLC Professional, TLC IQ ReportWriter Plus.

**Customer References** – Provides a list of current customers you may call to discuss tool management implementation and TLC.

**TLC Product Price Lists** – ITC's current pricing for its' Tool Location Control products. The price list includes Single & Multi-User systems, Original, Master Level (32-bit), ATMS systems and pricing for other services.

**Advanced Tool Management System - ATMS** is a 32-bit MS Windows application. It utilizes an MS Access database. It is a powerful, scaleable, tool management system suitable for small and large corporate users.

**Economy Level Products & Prices** – Five tool control products that are available for start up, for implementation of tool control procedures or for use in satellite cribs. Prices range from \$50 to \$500.

**Aircraft Supplier Touts ITC Tool Management Technology** – an article depicting How & Why a tool control user implemented a tool management system, what they learned and what benefits they reaped.

**Who Controls the Tools in Your Company** - A candid discussion about aspects of tool management philosophies that most are afraid to bring up in conversation concerning tool control at their facility.

**So You Just Want to Order Tools** – a discussion about how to electronically order tools with or without an ITC tool management system.

ITC INTEGRATED SYSTEMS, INC.

P.O. Box 8203  
Cherry Hill, NJ 08002  
Phone: 856-779-1933  
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Tooling is a continual cost to metal cutting manufacturing companies. Unfortunately, hardly any accountability is ever enforced since tools are stored in the shop floor. Lost tooling, dull tools and the wrong tools appear and disappear on every job in every shop on a daily basis. Our TLC Tool Management System provides a means of controlling these "perishable assets", resulting in substantial savings in tool purchase and manufacturing costs.

Tool Location Control (TLC) is a practical and economical solution to these costly, complex problems:

- Lost time in looking for tools, waiting for regrinding, locating the wrong tool, etc.
- Inventory losses and overstocking due to lack of proper reorder point control, access to tool area or location control and tracking.
- Machine downtime due to unavailability of tools needed for the job
- Loss of expensive tools due to poor tracking control of tools during manufacturing stages of jobs in progress.

[TLC](#) [Features](#) [Contact](#)



ITC Integrated Systems, Inc.

Click on the following links to view or download information concerning ITC's Product Offerings in Adobe Acrobat (pdf) format:

<b>TLC Brochure</b> - Provides Description and Specifications about ITC and its TLC products - Toolware Deluxe, TLC Organizer, TLC Professional, TLC IQ ReportWriter.	<b>Customer References</b> - Provide a list of current customers you may call to discuss tool management implementation and TLC.
<b>ATMS - Advanced Tool Management System</b> - is a 32 bit MS Windows application. It utilizes an MS Access database. It is a powerful, scaleable tool management system suitable for small and large corporate users.	<b>Who Controls the Tools in Your Company</b> - A candid discussion about aspects of tool management that most are afraid to bring up in conversation.
<b>TLC Product Price Lists</b> - ITC's current pricing for its Tool Location Control products. The price list includes Single & Multi-User systems, Original, Master Level (32 bit), ATMS systems and pricing for other services.	<b>Aircraft Supplier Touts ITC Tool Management Technology</b> - an article depicting How and Why a tool control user implemented a tool management system, how, what they learned and what benefits they have reaped.
<b>Economy Level Products &amp; Prices</b> - Five tool control products that are available for start up, for implementation of tool control procedures or for use in satellite cribs. Prices range from \$50 to \$500.	<b>So You Just Want to Order Tools</b> - a discussion about how to electronically order tools with or without an ITC tool management system.

<b>Talk to Us:</b> ITC Integrated Systems, Inc. Phone: 919-481-1204 Fax: 919-481-1205 E-mail: <a href="mailto:info@itctoolman.com">info@itctoolman.com</a>	<b>For Mail Inquiries:</b> ITC Integrated Systems, Inc. P.O. Box 4710 Cary, NC 27519-4710
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### INSIDE THIS ISSUE:

- Website Updated
- New Tool Management Products - --- ATMS & 32-Bit TLC ---
- Update Your TLC System Software to 2.7
- Update ReportWriter to 5.5
- TLC's The Last Comments
- A Little TLC IQ ReportWriter Plus

## ATMS - New Tool Management Product

**Advanced Tool Management System (ATMS):** A 32-bit MS Windows application for the Tool Crib and Manufacturing personnel. ITC's European Marketing Partner - ISIS Informatics Ltd., developed ATMS and is reciprocating with ITC by providing ATMS for resale in the United States. Advanced Tool Management System (ATMS) is a 32-bit MS Windows application. It utilizes an MS Access database (phase 1 release – subsequent releases will support SQL Server and ORACLE). It is a powerful, scaleable, tool management system suitable for small and large corporate users. ATMS incorporates many features requested by manufacturing personnel for use on an MS Windows PC.

ATMS functionality provides the user with these results:

- managing a tooling database,
- facilitating a rationalized inventory of tooling and tool assemblies,
- managing a tool stores, tracking valuable tools,
- automatic ordering (including EDI capability),
- interface with tool pre-setting machines,
- extensive management information in the battle to drive down costs, has the capability to interface with corporate business systems.

The images down the left-hand side provide access to the 6 main areas of ATMS functionality. From the top down, the images represent Quick-Tool, Stores Activities, Purchasing, Reports, Data Management, and System Administration.



Primary features of ATMS:

- Integral Powerful search routine.
- ATMS automatic number generator for items, kits and assemblies.
- Family and short search categories, each with 25 geometry fields – with user defined geometry labels.
- Graphical (picture) family search code routine.
- Intelligent build capability (for tool assemblies).
- Tool pre-set data management.
- Manual and powerful automated ordering / purchase control module.
- Customize your own purchase orders with your logo, etc.
- Manage your tooling budgets within ATMS.
- Associate text/document/graphics/video files to items, assemblies, and kits.
- View Drawing files from within the application.
- Transaction log – provides an audit trail and extensive management reporting capability.
- History collation for analysis.
- Integrated management reporting.
- Store technology data (feeds and speeds, etc) about tools and make it job specific.
- Links to external technology databases, and applications.
- Import routine for text files derived from your favorite application (Excel, Access, etc).
- Multi level access control to application functionality protects the database.
- Efficient and intuitive crib activity screens
- Quickly switch between Issue / Return / Swap activities.
- Swap routine reduces transaction time.
- Integrated control and tracking of rework activities.
- Build or dismantle tool assemblies and adjust stock quantities in 1 transaction.
- Integration potential with a Supply Point Systems dispensing machine.

Visit ITC's Website for a brochure about ATMS. ATMS's pricing is included on ITC's Standard Price List, also available from the Website.

ATMS is provided with 2 User, 5 User or 8 User licenses. ATMS is available in a Lite version (less kitting) at a lower price. The ATMS System software ranges in price from \$5000 to \$15000.

## TLC 32-Bit - New Tool Management Product

ITC has written a 32-bit version of its popular Tool Location Control (TLC) tool management software, (Toolware Deluxe, TLC Organizer & TLC Professional). The 32-bit product allows easier installation and operation for ITC tool management customers using Windows 98, Windows NT Workstations, and Windows NT networks.

The 32-bit version provides these benefits:

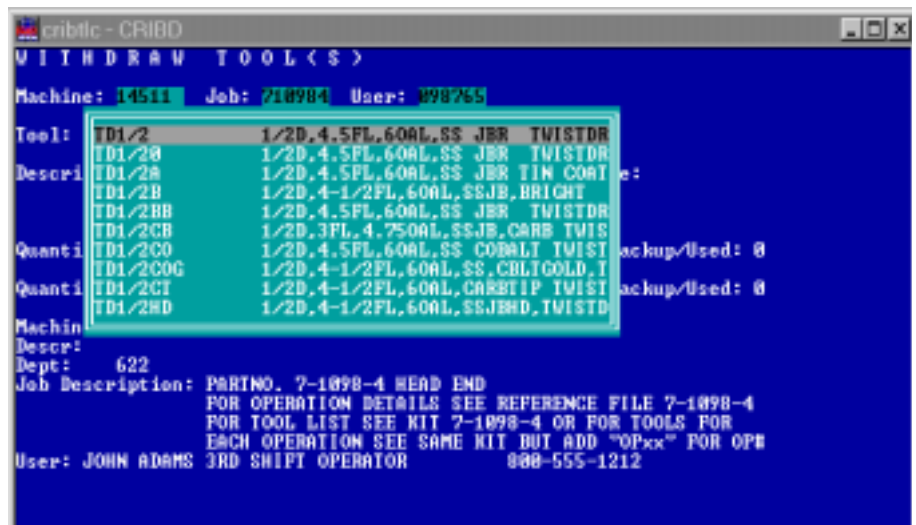
- Windows 98 & NT users will experience easier installation procedure
- No retraining is required for existing users
- Is compatible with earlier products for future upgrades by existing customers
- Is designed for multi-user operation

The 32-bit product is ITC's standard tool management software offering and its pricing has not changed. The screens are offered in character version only at this time.

Both the new TLC 32 bit and TLC Original systems are available in Single User, 3, 5, 10, and 16 user licenses.

Both versions are also compatible with TLC IQ ReportWriter Plus. (Check the update offer)

The Original version (16-bit version) is still supported and is offered at slightly lower pricing. Consult the Website for the latest price list.



## Revision 2.7. - Update Your TLC Product

Update my Tool Management software? Yeah, you know, like getting an update to your Microsoft Office or MS Word. Yes, ITC updates its software, almost every year. If you are under a yearly maintenance contract with ITC disregard this section, you get the latest revision each year.

### What's in 2.7.

#### GFI Improvements

- GFI recalibration computation has been upgraded to count actual days of use or elapsed time
- You can enter the *actual* date of calibration on return of GFI from calibration (previously used the date of the return from calibration transaction)
- Find now accepts unique GFI number as well as primary number

#### CRIB

- Return now prints the location of the tool being returned
- A reported problem with Return from Rework pull-down window was fixed
- Assembly return reported problems fixed
- Requisition/Order number is now on ticket printed and in transaction file for Crib ADD transaction (also for *recv utility* program)

#### Supervisor Commands

- "User" field (uncommitted 4 character field) added to both Add and Edit (Supervisor menu) (also in ReportWriter data dictionary – labeled "User-spare")
- Problem with screen repaint for Alias on Add/Edit fixed

#### KITS

- Editing of Preset information in kits is much easier, especially when using tolerances
- Tool type and Returnable/Non-Returnable is printed on Kit and Assembly listings.

- Kits Cont'd -

- Preset Edit problem fixed
- Screen repaint problem in View kit and Edit kit fixed

#### Reports

- Total order value added to On-Order report
- "Assembly, Tool or Both" question added to Auxiliary Tool Report (like Auxiliary Tool Search)
- Alias is not printed on reports (even if you answer the Alias question with "Y"es) if the Alias is *exactly* the same as the Tool number (This allows for users who only assign an alias so that they can get an Extended Description – thus the report will only have one extra line for each tool with the extended description immediately below the main description)

#### Utilities & Hardware

- Printer type HPLJA4 (PTYPE=HPLJA4) for Europeans with A4 paper
- New switches and version output for utility programs (use "-h" to see switch availability and version number)
- Super\*.exe can now invoke Reports\*.exe without the call in the .BAT file
- TLC.CFG file has been added and can be used instead of setting MS-DOS environment variables in .BAT files
- Additional solutions to Network printing made.
- Several Compiler problems fixed and improved coding schemes.

How do you know what revision you are at now? Look at the top line of your TLC Screen (both char. & GUI), in the middle of that line will appear a number, i.e., 2.6.4. That number is your revision level. If you don't have a revision level, then your system is quite old. Want to know what was in 2.4, 2.5 & 2.6? Call ITC.

ITC is offering a special upgrade price for all TLC & Kennametal TLM users until March 1, 2000. Normally, to upgrade to a new revision level the cost is computed by multiplying the product list price times 5% times the Number of Revisions your product is behind. For a quote to upgrade your system, call ITC and ask for Quotation: **TLC Rev. Upgrades.**

ITC accepts MasterCard, Visa and American Express Cards.

## TLC IQ ReportWriter Plus Upgrade

If your **TLC IQ ReportWriter Plus** product is not revision 5.5.0.2, you need to take advantage of this offer immediately. If you have **TLC IQ ReportWriter** (without the PLUS), you need to take advantage of this offer immediately. Upgrades are roughly \$200 from TLC IQ ReportWriter and \$100 if you have TLC IQ ReportWriter Plus. Ask for Quotation Number: **TLC IQRW Upgrades**.

ITC new pricing & product list is only offering **TLC IQ ReportWriter Plus**. What's the difference? TLC IQ ReportWriter **Plus** offers more database export formats.

How can you find your revision Number? When you start it up it flashes the product registration & version level on the screen. If this happens too fast, then when running TLC IQ ReportWriter or TLC IQ ReportWriter Plus, **click on the Help pull down and select the About IQW...** choice and it will display the **version number**.

**ITC accepts MasterCard, Visa and American Express Cards.**

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Tool Management begins in the Tool Crib. If you don't know the tools left the tool crib or where they went, you can't account for them. You don't know when to reorder them, you can't report, plan their use or charge them to anything.

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## TLC's The Last Comments

**TLC IQ ReportWriter Plus Procedures** - We are working on a set of procedures that are similar to the Manager Summary Reports available with the UNIX based systems. They will be available for \$75.00 and can be easily imported to your TLC IQ ReportWriter Plus software. You can use them as is, modify them or use them as templates to generate other reports. They work with the Daily Transaction file (ticket) and report basically tool transaction history information. See the next page for an example report.

**TLC or TLM Upgrades** - I know we discussed updating your current TLC or TLM product, but how about **UPGRADING** it? With the new pricing structure upgrading a single user to a 3 user or a 3 user to a 5 user or even upgrading from Toolware Deluxe (TLM Replenish) to TLC Organizer (TLM Deluxe) or higher couldn't be more affordable. Basically, the formula is difference between the current list price of the products. Instead of updating the revision level, upgrading may be a better long-term solution.

**TLC 32-Bit Upgrades** - If you have a TLC Original (16-bit) system now, are at revision level 2.7, and feel you need the Master Level TLC 32-Bit product, ITC is offering a special upgrade price until March 1, 2000. This offer is being made for those customers who purchased systems earlier this year and were looking for 32-bit compatibility for their Windows NT platforms. This upgrade pricing applies only to those users with 2.7 revisions, all other revision levels need to get to the 2.7 revision level and then take advantage of this offer or wait and pay the list price difference. Ask for Quotation Number: **TLC 32-Bit Upgrades**.

**Use the Website** - ITC will be putting new information on the website periodically. Logon to the Website to update yourself with current TLC product information or to send a quick E-mail to us.

**TLC to ATMS Upgrades** - This product is structured different than TLC and has been predominately developed by ITC's marketing partner ISIS Informatics Ltd. We are unable to offer our standard trade in policy for this product. Please call ITC for more information concerning trade in credit for TLC to ATMS.

**TLC running under LINUX** - in Beta.

**TLC User's Guides** available in Acrobat PDF format.

**ITC accepts MasterCard, Visa and American Express Cards.**

## A little TLC IQ ReportWriter Plus

TLC IQ ReportWriter Plus allows you to interrogate the TLC database and build reports, charts and graphs. They can be displayed on screen, printed on your printer, sent to files or the data can be exported in common database formats, such as, ASCII, EXCEL, etc. To build a procedure in TLC IQ ReportWriter Plus it is basically a point and shoot operation. While you are pointing and shooting you are also building a Query Language procedure script file or program. This procedure can be saved and rerun whenever you want and it can be shared with others.

Let's say you want a report that shows the restocks made in the tool crib between two dates and you want the Tool Number, the date of restock, the quantity received, the type of tool (perishable, etc.), the unit cost and the extended cost of the tool restocked. I know, you probably want the vendor and original order date, but that's another report and this is my report. However, you could modify my report to include those things. And finally I want to subtotal each days restocks and total the whole report.

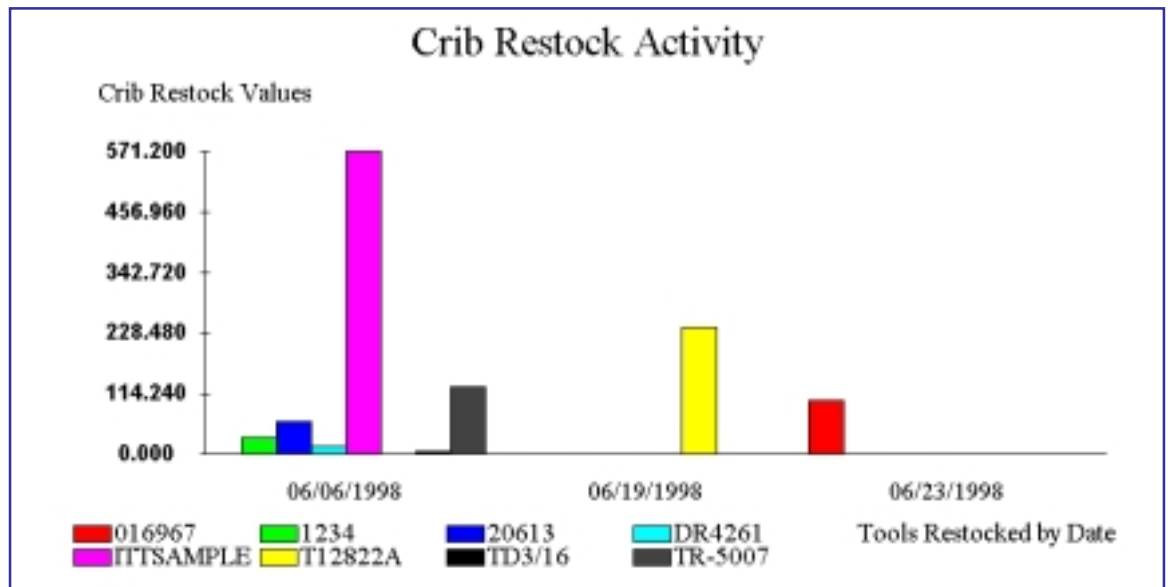
The procedure script looks something like this

```
ADD TRANS-PRIM-QTY PLUS TRANS-SEC-QTY GIVING TRANSTOTQTY.
MULTIPLY TRANS-UNIT-COST TIMES TRANSTOTQTY GIVING EXTENDED COST.
PROMPT 'Enter Start Receive Date' TO RECDSTARTDATE DATE.
PROMPT 'Enter Receiving End Date' TO RECDENDDATE DATE.
SEARCH FOR (TRANS-TYPE = 'AD' OR TRANS-TYPE = 'Ag') AND (TRANS-DATE >= RECDSTARTDATE AND TRANS-DATE <= RECDENDDATE).
SORT ASCENDING TRANS-DATE TRANS-TOOL-NUMBER.
```

I input the date - 06/01/1998 for the Start Date and 06/30/1998 for the Ending Date and fiddled with the report layout by also point & shooting and lo and behold this is my report:

Restocking Report						06/01/1998	thru	06/30/1998	11/03/1998 08:30:30 PM	Page	1
DATE	TOOL-NUMBER	TYPE	UNIT-COST	QTY Rec'd	EXTENDED COST						
06/06/1998	1234	P	9.640	3	28.920						
06/06/1998	20613	P	12.000	5	60.000						
06/06/1998	DR4261	P	1.000	12	12.000						
06/06/1998	ITTSAMPLE	P	11.900	48	571.200						
06/06/1998	TD3/16	P	1.400	2	2.800						
06/06/1998	TR-5007	P	25.100	5	125.500						
Subtotal for Tooling Received on				06/06/1998	800.420						
06/19/1998	T12822A	P	7.890	30	236.700						
Subtotal for Tooling Received on				06/19/1998	236.700						
06/23/1998	016967	P	9.900	10	99.000						
Subtotal for Tooling Received on				06/23/1998	99.000						
Grand Total of all tools Received					1136.120						

But, since my manager was promoted beyond his ability, *he can't read*, and pictures are easier for him to comprehend, I turned the report into this bar chart.



## Consulting Partners

### **Application Data Systems, Inc.**

Trudy Engelhardt 513-984-6500 FAX 513-924-2941 Cincinnati, OH - Barcode integration.

### **Bottom Line Consulting, Inc.**

Carolyn Hunt 540-375-0933 FAX 540-375-6717 - Salem VA. A **Prophet 21 Certified Consultant** - Full Service Industry Specialist, Business Solution Consultation.

### **Brice Brown Systems**

Brice Brown 414-764-9511 FAX 414-764-3077 Hales Corners, WI - Systems integration, Installation for tool management system users.

### **CremSol Technologies, L.L.C.**

Ted Cannon 856-384-2700 FAX 856-384-0074 Thorofare, NJ - **Remote Barcode** hardware & Utilities for TLC systems. WebSite [www.cremsol.com](http://www.cremsol.com)

### **Faspac Systems Inc.**

888-794-7880 LaJolla, CA -Suppliers of Distribution Business Management Systems. Provide interface with EDI file transfer of TLC orders between systems.

### **Manufacturers Technologies**

Tom Charkiewicz 413-733-1972 FAX 413-739-9250 West Springfield, MA Manufactures of the popular Cost Estimating software product - **Costimator**.

### **Prophet 21**

800-776-7438 Yardley, PA -Suppliers of Distribution Business Management Systems. Third Party Marketing agent for TLC Tool management Systems with EDI file transfer interface between systems.

### **RauSoft, Inc.**

Bill McKnight 256-430-0990 FAX 256-430-0024 Huntsville, AL Providers of Perfect Turn and Perfect Mill Cutting tool reference database.

### **SB Consulting**

Steve Beck 419-394-3131 FAX 419-394-6290 St. Marys, OH - Operation philosophy, startup consulting and training for tool management system users.

### **Vertex Technologies**

Harvey Rohmiller 800-249-4933 FAX 513-671-5317 Cincinnati, OH Leading supplier of Automatic Tool Dispensing Units.

### **SH Technology Consulting**

Steve Horton 609-953-1332 Medford, NJ. Provides management consulting to plan, build & maintain computer networks. Free initial consultation.

## Marketing Affiliates

Application Data Systems, Inc. -- Vertex -- Innovative Distributor Group -- Rausoft -- Kenametal Inc. -- J&L Industrial Supply -- Prophet 21 -- Lista International -- Manufacturers Technologies -- **AUTOCRIB**

## Special Service Dealers

**Medix Systems Consultants Inc.** Edwin Ukpaby 708-331-1271 FAX 708-331-1272 S. Holland, IL - Installation, training, hardware systems and software integration for ITC TLC tool management system users.

### **The Hettenhouse Group**

Jim Hettenhouse 810-632-6295 FAX 810-632-6295 Hartland, MI - An ITC Dealer and provider of **DAWN** - simple inventory management program using barcode cards, a card reader and a telephone line. DAWN does not require a computer system for inventory control. THG can provide simple Ordering interfaces from TLC to your Vendor(s).

### **West Software Company**

Brian West (510) 797-6680 Fremont, CA - An ITC consulting distributor featuring training, installation and barcode strategy installation.

## Demonstration Centers

**Applied Management Technology**, Cleveland, OH (440) 238-8700 - Mike Whalen  
**Automated Manufacturing Solutions**, Londonderry, NH (603) 425-0703 - Bob Smith  
**Badger Mill Supply Corporation**, Oshkosh, WI (920) 235-0011 - Kathy Reed  
**Chandler & Farquhar**, Randolph, MA (781) 961-2775 - Kathy Hersey  
**Groves Industrial Supply**, Houston, TX (713) 675-4747 - BJ Harrington  
**Herlache**, Green Bay, WI (920) 337-2345 - Abbie Nordholm  
**Hodapp & Associates**, LaGrange Park, IL (708) 352-1571 - Joe Hodapp  
**Medix Systems Consultants**, S.Holland, IL (708) 331-1271 - Edwin Ukpaby  
**Oliver H. Van Horn Co., Inc.**, New Orleans, LA (504) 821-4100 - Lee Egan, Jr.  
**Strong Machinery, Inc.**, Murfreesboro, TN 615-848-5225 - Fred Strong  
**The Hettenhouse Group**, Hartland, MI (810) 229-1673 - Bill Chapman  
**Tool Service Corporation**, Milwaukee, WI (414) 476-7600 - Lisa Bayer  
**Wisconsin Industrial Network, LLC**, Milwaukee, WI (414) 256-7096 - Lisa Mauer  
**WSC - West Software Company**, Fremont, CA (510) 797-6680 - Brian West

## Sale Distributors

**Abrasive Tool Corporation**, Rochester, NY (716) 254-4500 - Matt Hanna  
**Advanced Tool Sales, Inc.** South Bound Brook, NJ (732) 469-6776 - John A. Carroll  
**American Precision Tool & Engineering**, Norcross, GA (770) 447-4455 - Carl Roberts

**Buckeye Industrial Supply Co.**, Columbus and Cincinnati, OH (800) 686-8400 - Derrick Cundiff

**Ben Spurger Co.**, Dallas, TX (214) 388-0651 - Cary Spurger

**Coast Tool Company**, Fresno, CA, Mt. View, San Leandro, CA (510) 569-1945 - Brian Embom

**Dayton Supply & Tool**, Dayton, OH (937) 461-4550 - Jerry Kronenburger

**Dixie Tool Co.**, Brownsville, TX (956) 544-4333 - David Garcia

**F.P. Fensel Supply, Co.**, Wilmington, NC (910) 763-9934 - F. Peter Fensel, Jr.

**H&C Tool Company**, Rochester, NY (716) 235-5700 - Kevin Barry

**Leonard Industrial**, Westbury, NY (516) 334-7565 - Mark Kauffman

**Mackintosh Tool Company**, Centerville, OH (937) 855-8840 - Brian Bertke

**Max Tool Inc.**, Shannon, AL (205) 942-2466 - David Orr

**Nolan Supply Corporation**, Syracuse, NY (315) 463-6241 - Chuck Snieder

**Precision Supply Company**, Brunswick, OH (330) 225-5530 - Bob Koch

**Phelps Industrial Tooling Co., Inc.**, New Berlin, WI (414) 785-5555 - Dawn Adams

**Quality Tools & Abrasives**, Bensenville, IL (630) 350-2110 - Tom O'Connell

**Salem Tools**, Salem, VA, also Bristol, VA, Charlottesville, VA, Richmond, VA, Kernersville, NC, Arden, NC, Fort Mill, SC, Easley, SC (540) 389-0233 - Al Wooldridge

**Scott-Baker Co.**, Cleveland, OH (216) 461-2880 - George Baker

**Shamrock, Inc.**, Scotia, NY (518) 399-2014 - Paul O'Brien

**Sheats Supply**, Indianapolis, IN (317) 542-1070 - Jeff Sheats

**Shop Tools, Inc.**, Palo Alto, CA 650-494-8331 - Russ More

**The Tool Crib** of Illinois, Bensenville, IL (630) 595-8665 - Chris Walquist

**The Tool Crib**, Knoxville, TN (423) 525-6195 - Frank Slagle

**Updike Supply Co.**, Dayton, OH (937) 264-8300 - Steve Short

**Veon Tool**, Ta Tallevast, FL 941-351-8366 - Mike O'Niell

**Warren Engineering**, Milwaukee, WI (414) 482-2860 - George Kleiner

## International

ISIS Informatics Limited, United Kingdom & Europe (44) 1483-424340 - Geoffrey Herrington  
Sutton Technologies, Inc., Japan - Asia (03) 5553677 - Al Hill

GEM Automated Systems Limited, Canada (416) 451-2266 - Dave Metcalf

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Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

FAX: \_\_\_\_\_

List Current (with Serial Number) Tool Management Product that you use:  
  
\_\_\_\_\_

Be sure to fill in the above company information. The mail or FAX this page to:

ITC Integrated Systems, Inc.  
 2008 Raccoon Run      or      P.O.Box 8203  
 Clayton, NC 27520      Cherry Hill, NJ 08002  
 FAX (919) 553-1370      FAX (856) 779-1963  
 Call (919) 553-1258      Call (856) 779-1933  
 or E-mail 75020.447@compuserve.com

**Action Survey November 1999 Issue**

Please fill in the following subjects with your preference. Check all that apply. Please Mail or FAX this form to one of the ITC addresses.

**Upgrade Quotes**

- Current TLC to Rev. 2.7  
 to a Higher TLC Product  
 TLC 32-Bit  
 TLC IQ ReportWriter Plus  
 TLC to ATMS

**Send me new Demo's of:**

- TLC Professional       Toolware Deluxe  
 TLC IQ ReportWriter       ATMS

**Tool Management Strategies**

- Purchase Book -\$49.95 plus shipping.

**Other Topics**

- Send more information about:  
 \_\_\_\_\_  
 \_\_\_\_\_



**ITC Integrated Systems, Inc.**  
**P.O. Box 8203**  
**Cherry Hill, NJ 08002**

Inside .....  
 New Tool Management Products  
 Update your TLC & TLC IQ ReportWriter  
 & more **TLC's**